

**IN THE UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF ILLINOIS
EASTERN DIVISION**

MICHAEL CLANCY, STUART LOVE, and
MERRICK MANN, on behalf of themselves
and all others similarly situated,

Plaintiffs,

v.

THE SALVATION ARMY, an Illinois
nonprofit corporation,

Defendant.

Case No. _____

JURY TRIAL DEMANDED

CLASS AND COLLECTIVE ACTION COMPLAINT

Plaintiffs Michael Clancy, Stuart Love, and Merrick Mann (“Plaintiffs”), by and through the undersigned attorneys, bring this action on behalf of themselves and the collective as defined below, against Defendant The Salvation Army (“Defendant”) for failure to pay minimum wage as required by the Fair Labor Standards Act (“FLSA”), 29 U.S.C. § 201, *et seq.* Plaintiffs also bring this action on behalf of themselves and classes of similarly situated workers against Defendant for violations of select state labor laws. Plaintiffs Clancy, Love, and Mann additionally each bring this action on behalf of themselves against Defendant for failure to pay overtime as required by the FLSA and select state laws. Plaintiffs allege as follows:

INTRODUCTION

1. There are approximately 120 Salvation Army residential adult rehabilitation centers and adult rehabilitation programs (“ARCs”) across the United States, approximately 21 of which are located in the Salvation Army Central Territory and operated by Defendant. Thousands of vulnerable individuals (“ARC workers”)—people who are unhoused or marginally

housed, who are very poor, who have drug or alcohol addiction problems, who are entangled in the criminal justice system, and/or who suffer from mental illness—enroll in Defendant's ARCs annually. Some enroll voluntarily, while others do so as an alternative to incarceration.

2. The cornerstone of all of Defendant's ARCs is that all ARC workers must perform at least forty hours per week, and often more, of difficult work for Defendant. Most of the work is performed in direct support of Defendant's thrift stores, retail establishments that are in direct competition with other such enterprises selling used goods. Typical tasks performed by the ARC workers include sorting donated clothing, hanging clothing on hangers, putting price tags on the clothing and other goods, sorting and cleaning bric-a-brac, testing electronics, rehabilitating furniture, and loading and unloading trucks with donated goods. All the work performed is suffered or permitted by Defendant and is under the direction and control of employees of Defendant.

3. In exchange for the ARC workers' full-time labor, Defendant pays wages to the ARC workers that start as low as \$1 per week and may increase each week up to a maximum of no more than approximately \$21 per week, well below the minimum wage required by the FLSA and applicable state laws. As further compensation for the ARC workers' labor, Defendant provides ARC workers with dorm-like sleeping arrangements, board in the form of food that is at least in part donated by third parties or purchased with ARC workers' SNAP benefits, clothing that has been donated and would otherwise be sold in Defendant's thrift stores, and rudimentary rehabilitative services, the value of which is far below the required minimum wage. ARC workers who complete the program often leave the ARC penniless and jobless, unable to survive economically in their communities.

4. People applying to the ARCs who are unable to perform work for Defendant are ineligible to enroll in the ARCs. Defendant typically expels from the program any ARC workers

who, after being admitted to the program, become unable or unwilling to work, including if they become unable to work as a result of an injury sustained performing work for Defendant or because they fall ill.

5. If ARC workers did not provide labor for Defendant, Defendant would have to pay other workers from the community to complete the tasks it assigns to ARC workers. Defendant employs other individuals to work side-by-side with ARC workers performing substantially the same duties for wages in compliance with the FLSA and applicable state requirements.

6. Because ARC workers are suffered or permitted to perform tasks for Defendant's benefit, under the direction and control of Defendant's employees, and with the expectation of receiving compensation from Defendant for their labor, Plaintiffs and all others similarly situated are Defendant's employees under the FLSA and applicable state laws. Nevertheless, Defendant has and at all relevant times has had a uniform policy or practice of failing to treat its ARC workers as employees. It is well established under the FLSA and applicable state laws that absent a specific exemption workers cannot waive their right to be compensated at the rates set forth by law. As a result, Defendant has and at all relevant times has had a policy or practice, in violation of the FLSA and applicable state laws, of failing to pay Plaintiffs and all those similarly situated workers minimum wage for all hours worked. Similarly, Defendant has and at all relevant times has had a policy or practice, in violation of the applicable state laws, of failing to provide wage statements to Plaintiffs and all those similarly situated workers. Defendant also failed to pay overtime compensation to Plaintiffs Love, Mann, and Clancy for all hours worked in excess of forty hours per week, in violation of the FLSA and applicable state laws. These systemic violations have been, and are, occurring despite Defendant recently publicly acknowledging the importance of the minimum wage and overtime protections of the FLSA,

particularly for the working poor, and stating its intention to comply with the minimum wage and overtime provisions of the FLSA for its lay employees.

7. Defendant at all relevant times knew that Plaintiffs and all those similarly situated workers were suffered and permitted to work for Defendant but were not paid wages at the required rate for their work, and willfully and intentionally engaged in a widespread policy or practice of failing and refusing to fully compensate Plaintiffs and all those similarly situated workers. *See* 29 U.S.C. § 255.

8. Plaintiffs bring this action for violations of the FLSA as a collective action, pursuant to 29 U.S.C. § 216(b), on behalf of the following proposed collective (the “FLSA Collective”):

All persons who, between March 9, 2019 and the date of final judgment, are, were, or will be enrolled in any Salvation Army Adult Rehabilitation Center or Program operated by Defendant, who perform, performed, or will perform work for Defendant, and who are, were, or will be paid less than the applicable federal minimum wage.

9. Plaintiff Mann, who enrolled in an ARC in Michigan, and Plaintiff Clancy, who enrolled in an ARC in Illinois, also bring this action on behalf of themselves and the classes defined below for violations of those states’ applicable labor laws. *See infra* ¶¶ 76-97.

10. Plaintiffs Clancy, Mann, and Love each bring this action on behalf of themselves individually for failure to pay overtime as required by the FLSA and applicable state laws.

11. Defendant is liable for its violations of federal and applicable state laws.

12. Accordingly, as set forth below, Plaintiffs seek unpaid compensation, penalties, liquidated damages, statutory penalties, pre- and post-judgment interest, and attorneys’ fees and costs pursuant to the FLSA and applicable state laws on behalf of themselves, others similarly situated, and the state classes they seek to represent.

JURISDICTION

13. This Court has jurisdiction over the FLSA claims in Count I and IV pursuant to

28 U.S.C. § 1331 and 29 U.S.C. § 216(b).

14. This Court has general jurisdiction over Defendant because Defendant is incorporated and has its principal place of business in Hoffman Estates, Illinois.

15. This Court has jurisdiction over Counts II, III, V, and VI pursuant to 28 U.S.C. § 1367(a), as Plaintiffs' state law claims form part of the same case or controversy as Plaintiffs' FLSA claims.

16. The action is properly before this Court and this Court has jurisdiction over Counts II and III pursuant to the Class Action Fairness Act, 28 U.S.C. § 1332(d). This is a civil class action that was commenced after February 18, 2005, in which the matter in controversy as to Counts II and III exceeds \$5,000,000, exclusive of interest and costs. Plaintiff Mann is a citizen of Michigan and thus at least one member of the classes bringing Counts II and III is a citizen of a different state than Defendant. Plaintiffs Clancy and Mann bring Counts II and III on behalf of statewide classes which, on information and belief, consist of more than 100 class members in the aggregate. Upon information and belief, none of the exemptions to jurisdiction found in 28 U.S.C. §§ 1332(d)(3), (d)(4)(A), or (d)(4)(B) apply to this action.

VENUE

17. Venue is proper in this District pursuant to 28 U.S.C. § 1391 because Defendant resides in this District and a substantial part of the events or omissions giving rise to Plaintiffs' claims occurred in this District. Accordingly, Defendant conducted and continues to conduct substantial business in this District, a substantial part of the transactions at issue took place in this District, and Defendant's liability arose, in part, in this District.

PARTIES

A. Plaintiffs

18. Plaintiff Michael Clancy is an adult resident of Illinois. Plaintiff Clancy most

recently entered the Salvation Army ARC on Des Plaines Street in Chicago, Illinois on or about July 29, 2019. He completed the program six months later, on or about January 29, 2020.

During the entire period that he was a participant in the ARC, Plaintiff Clancy was required to work for Defendant, performing tasks including working in a warehouse, sorting and hanging clothing; loading donated furniture in and out of trucks alongside drivers who Plaintiff Clancy understood to be Salvation Army's acknowledged employees; and working in a security role at the ARC facility, answering phones and patrolling the premises. He worked at least 8 hours a day, 5 days a week, in each job he performed and worked additional hours on the weekend from time to time in addition to 40 hours during week. Plaintiff Clancy was never paid the FLSA required minimum wage, the minimum wage required by state and local law, nor overtime as required by the FLSA and state and local law. Instead, his weekly wages started at \$1 per week and incrementally increased until he received wages of \$21 per week, at which point wage increases stopped. Plaintiff Clancy was suffered and permitted to work by Defendant, and his work was under the direction and control of Defendant. Plaintiff Clancy qualified as an employee of Defendant under the FLSA, 29 U.S.C. § 203(e)(1), and 820 ILCS 105/3(d).

19. Plaintiff Stuart Love is an adult resident of Indiana. Plaintiff Love entered the Defendant's Salvation Army ARC in Kansas City, Missouri in November 2019 and completed the program in May 2020 before Plaintiff Love re-entered the program in January 2021 and concluded the program in April 2021. During the entire period that he was a resident in the ARC, Plaintiff Love was required to work for Defendant, performing tasks that include sorting donated clothes and placing them on a hanger in the warehouse for sale in the Defendant's store. Plaintiff Love also sorted an array of donations at the Defendant's store, including clothing, electronics, furniture, and household items. He worked at least 8 hours a day, 5 days a week, in each job he performed and worked additional hours on the weekend from time to time in addition

to 40 hours during week. Plaintiff Love was never paid the FLSA required minimum wage, or overtime as required by the FLSA. Instead, his weekly wages started at \$3 per week and incrementally increased until his wages were capped at \$21 per week. Plaintiff Love was suffered and permitted to work by Defendant and his work was under the direction and control of Defendant. Plaintiff Love qualified as an employee of Defendant under the FLSA, 29 U.S.C. § 203(e)(1).

20. Plaintiff Merrick Mann is an adult resident of Michigan. Plaintiff Mann entered the Salvation Army ARC in Flint, Michigan in October of 2018 and completed the program in April of 2019. During the entire period that he was a participant in the ARC, Plaintiff Mann was required to work for Defendant, performing tasks that include working on the docks sorting clothes; working in the dispatch office; doing pickups of donations alongside drivers who Plaintiff Mann understood to be Salvation Army's acknowledged employees; working in the kitchen; and working at the front desk accepting calls and performing other reception duties. He worked at least 8 hours a day, 5 days a week, in each job he performed and worked additional hours on the weekend from time to time in addition to 40 hours during week. Plaintiff Mann was never paid the FLSA required minimum wage, the minimum wage required by state and local law, nor overtime as required by the FLSA and state and local law. Instead, his weekly wages started at \$4 per week and incrementally increased until he received wages of \$20 per week, at which point wage increases stopped. Plaintiff Mann was suffered and permitted to work by Defendant, and his work was under the direction and control of Defendant. Plaintiff Mann qualified as an employee of Defendant under the FLSA, 29 U.S.C. § 203(e)(1), and M.C.L. § 408.412(c).

B. Defendant

21. Defendant is a 501(c)(3) organization incorporated in Illinois, with its

headquarters located at 5550 Prairie Stone Parkway, Hoffman Estates, Illinois 60192.

22. The Salvation Army National Corporation conducts its operations in the United States through four administrative territories: Eastern, Southern, Central, and Western. Each territory is separately incorporated, has its own territorial commander serving as leader of the territory, and oversees programs and activities within its own designated geographic areas. Defendant is responsible for the Central Territory, which consists of Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, North Dakota, South Dakota and Wisconsin.

23. Defendant is, and at all relevant times has been, an employer within the meaning of 29 U.S.C. §§ 203(d) and 203(g), as well as applicable state laws.

24. Defendant is, and at all relevant times has been, an enterprise within the meaning of 29 U.S.C. § 203(r)(1).

25. At all relevant times, Plaintiffs were Defendant's employees engaged in commerce or in the production of goods for commerce within the meaning of 29 U.S.C. §§ 203(s)(1), 206, and 207.

FACTUAL ALLEGATIONS

26. Thousands of individuals enroll in Defendant's ARC programs annually. Some enroll voluntarily, often because they are poor, unhoused, sick, suffering from a substance use disorder, or simply have nowhere else to go. Others enroll after courts, probation or parole officers, or other criminal legal authorities require them to choose between enrollment or incarceration.

27. Defendant requires that, to enroll in and remain at an ARC, and in exchange for room, board, clothing, rehabilitative services, and nominal wages—the value of which is far below the required minimum wage—all ARC workers must perform assigned tasks for Defendant for at least forty hours per week, and frequently more. The Salvation Army touts this

requirement on its website, explaining that a person cannot enroll in an ARC program if he or she is not “[a]ble to perform a work therapy assignment for eight hours a day.”

28. Defendant generally requires every ARC worker to complete an intake with Defendant before enrolling in the program. Among other things, applicants may be asked to describe their work histories and any health or physical problems which might keep them from working. Applicants must be able to work at least five days or forty hours per week.

29. Once enrolled in the program, ARC workers, including Plaintiffs, perform tasks that are often physically grueling and sometimes dangerous. Such tasks include loading, unloading, and hauling heavy furniture, home appliances, and other donations from trucks; sorting through mountains of donated clothing and other goods; cleaning, testing, and repairing donated goods; operating heavy machinery such as balers in large warehouses; driving or traveling on trucks to pick up and drop off donated goods; and cleaning, organizing, and maintaining Defendant’s thrift stores.

30. The jobs performed by ARC workers are not in furtherance of any educational program and do not primarily further ARC workers’ rehabilitation. Defendant does not provide ARC workers with job or skills training, nor any other training that would further ARC workers’ employment once they leave the program. Some ARC workers enter the ARCs with skilled training and experience and long histories of gainful employment. Defendant does not provide any meaningful job placement assistance for ARC workers leaving the ARC.

31. The jobs performed by ARC workers, including the jobs performed by Plaintiffs, directly and substantially benefit and are essential to the operation of Defendant’s multi-million dollar commercial thrift store operations. The ARC workers, including Plaintiffs, perform tasks assigned to them by Defendant and are under Defendant’s direction and control while performing work. Defendant’s thrift stores, retail establishments that compete for business with

other commercial enterprises selling used goods, could not operate without the labor of ARC workers.

32. As of 2020, there were more than 1000 Salvation Army branded thrift stores across the country. Defendant's thrift stores generate millions of dollars in annual revenue for Defendant. In 2019, The Salvation Army National Corporation reportedly generated \$598,449,000 in revenue from sales at these thrift stores.

33. Defendant also benefits from the jobs it requires some ARC workers to perform inside the ARCs themselves, like cleaning the common areas, kitchen work and menial administrative and clerical tasks.

34. If Defendant did not receive the benefit of ARC workers' labor, Defendant would have to pay workers in compliance with the FLSA and state minimum wage laws to perform this work. Some of Defendant's advertisements for paid positions at its ARCs describe job responsibilities, like sorting donations, tagging merchandise, and cleaning furniture donations, that are substantially the same as jobs performed by ARC workers. Indeed, Defendant employs other individuals from the community to work side-by-side with ARC workers performing substantially the same duties. Unlike ARC workers, Defendant pays these other employees market-rate wages that meet or exceed federal and state minimum wage requirements.

35. Defendant controls all aspects of ARC workers' job assignments, including, but not limited to, the task each ARC worker must perform; the days of the week on which ARC workers must perform assigned tasks; the start and end time for shifts; the work location; the job duties for each position; the manner in which ARC workers are required to perform job duties; standards of performance; the rate of pay (or lack thereof) for each position; the training, if any, provided to ARC workers regarding the work they are required to perform; and all other working conditions. Jobs are assigned and overseen by supervisors who are Defendant's fully paid

employees.

36. An ARC worker's refusal or inability to work is grounds for Defendant to expel the worker from the ARC, even if the worker follows all other program rules. Defendant routinely expels workers from its ARCs if they become unable to perform assigned tasks because of illness or even injury suffered while performing tasks for Defendant.

37. ARC workers who miss scheduled shifts, even for legitimate reasons like illness or injury, typically are required to make up those hours at a later date.

38. The policies or practices for the ARCs provide that if ARC workers perform their assigned jobs for Defendant and abide by other program rules, they will be provided with food, clothing, shelter, rehabilitative services, and wages—sometimes in the form of “canteen cards” redeemable only at Defendant's canteen and a meager amount of money, paid on an escalating scale. Defendant typically pays ARC workers approximately \$1 per week for their work when they begin, with their wages to increase by \$1 each week, before topping out at a maximum of no more than approximately \$21 per week as they participate in Defendant's work program. Defendant does not provide ARC workers with wage statements. The policies or practices for the ARCs also provide that if ARC workers are unable or unwilling to perform assigned tasks, they will not receive these benefits as they will become ineligible to remain in the program.

39. Defendant required Plaintiffs Love, Mann, and Clancy to work more than forty hours per week. Yet Defendant did not pay them overtime wages.

40. Notwithstanding the significant benefits Defendant derives from jobs performed by ARC workers, and the ARC workers' expectation that they will be compensated for their labor, Defendant maintains, and for many years has maintained, a uniform policy of unlawfully failing to treat ARC workers as employees or pay them minimum wages.

41. The policies or practices described herein are consistent across every ARC

operated by Defendant. Every ARC worker must perform their assigned tasks for at least forty hours per week as a condition of remaining in the program. Defendant does not pay any ARC worker minimum wage for all hours worked.

42. Defendant permits ARC workers to select for their personal use a limited number of clothing items from those donated to the Salvation Army. ARC workers must live on-site, typically in assigned sleeping areas and dormitory settings with shared showers, toilets, and sinks. While enrolled in an ARC program, ARC workers are reliant on Defendant for food and shelter.

43. Although workers typically are not charged a fee to participate in the ARC programs, Defendant requires them to relinquish to Defendant SNAP benefits they are already receiving or to sign up for SNAP benefits if they are eligible and have not already enrolled and then turn over the benefits to Defendant.

44. ARC workers generally stop performing jobs for Defendant in ARC programs when they complete Defendant's program (i.e., "graduate") (typically after 180 days), leave voluntarily, or are expelled. The ARCs provide no meaningful job placement services for those leaving the program. Upon information and belief, only a small percentage of workers successfully complete Defendant's ARC programs. Many leave or are expelled from the program prior to completion. Some are required to stay longer than 180 days as discipline for supposed infractions of ARC rules.

45. At all relevant times, Defendant was aware that ARC workers were paid no more than a few dollars per week despite working at least forty hours.

46. Defendant willfully denied Plaintiffs and all those similarly situated minimum wages for all time worked.

47. By failing to treat Plaintiffs and all those similarly situated as employees and

failing to pay minimum wage, Defendant has sought to avoid various duties and obligations owed to employees under the FLSA, as well as the labor laws of Illinois, and Michigan. Through this action, Plaintiffs challenge Defendant's unlawful policy of failing to satisfy its duty to pay proper wages to ARC workers as well as comply with other provisions of select state labor laws.

COLLECTIVE ACTION ALLEGATIONS

48. Plaintiffs bring this action pursuant to 29 U.S.C. § 216(b) on behalf of themselves and the proposed FLSA Collective, defined as:

All persons who, between March 9, 2019 and the date of final judgment, are, were, or will be enrolled in any Salvation Army Adult Rehabilitation Center or Program operated by Defendant, who perform, performed, or will perform work for Defendant, and who are, were, or will be paid less than the applicable federal minimum wage.

49. Plaintiffs and all members of the proposed FLSA Collective are similarly situated. They were subject to substantially similar job requirements, pay provisions, and a common policy or practice that required or permitted them to perform work for the benefit and at the direction of Defendant without receiving proper wages.

50. Plaintiffs estimate that there are thousands of similarly situated current and former workers in Defendant's ARC programs whose rights to federal minimum wages are, were, and will be violated by Defendant.

51. Defendant knew that Plaintiffs and the proposed FLSA Collective performed work that required them to be compensated at the federal minimum wage. Defendant willfully and intentionally failed to properly compensate these individuals as required by the FLSA.

52. Defendant is liable under the FLSA for failing to properly compensate Plaintiffs and the proposed FLSA Collective, and as such, notice should be sent to the FLSA Collective. There are numerous similarly situated current and former workers in Defendant's ARCs who

have been denied proper minimum wage in violation of the FLSA who would benefit from the issuance of Court-supervised notice of this lawsuit and the opportunity to join.

53. Those similarly-situated employees are known to Defendant and are readily identifiable through its records.

54. Plaintiffs and members of the proposed FLSA Collective should therefore be permitted to pursue their claims collectively, pursuant to 29 U.S.C. § 216(b).

55. A collective action will provide the most efficient mechanism for adjudicating the claims of Plaintiffs and the members of the proposed FLSA Collective.

56. Plaintiffs request that they be permitted to serve as representatives for those who consent to participate in this action and that the action be granted collective action status pursuant to 29 U.S.C. § 216(b).

RULE 23 CLASS ACTION ALLEGATIONS

57. Pursuant to Federal Rule of Civil Procedure 23, Plaintiffs seek to certify the following classes:

a. Michigan Class: Plaintiff Mann seeks to bring Count III below on behalf of himself and all persons who, between March 8, 2019 and the date of final judgment, are, were, or will be enrolled in any Salvation Army Adult Rehabilitation Center or Program operated by Defendant in Michigan, who perform, performed, or will perform work for Defendant, and who were, are, or will be paid less than the applicable Michigan minimum wage..

b. Illinois Class: Plaintiff Clancy seeks to bring Count II below on behalf of himself and all persons who, between March 8, 2019 and the date of final judgment, are, were, or will be enrolled in any Salvation Army Adult Rehabilitation Center or Program operated by Defendant in Illinois, who perform, performed, or will perform work for Defendant, and who were, are, or will be paid less than the applicable Illinois minimum wage..

58. The proposed classes are easily ascertainable. The number and identity of class members may be determined from Defendant's records.

59. The claims of the Michigan Class and Illinois Class (the "Classes") herein have been brought and may properly be maintained as class actions under Rule 23 of the Federal Rules of Civil Procedure because (1) the Classes are each so numerous that joinder of all class members is impracticable; (2) there are questions of law and or fact common to each of the Classes; (3) the claims of the representatives of each of the Classes are typical of the claims of the Classes they seek to represent; and (4) the proposed representatives of the Classes and their counsel will fairly and adequately protect the interests of the Classes. In addition, the questions of law or fact that are common to each of the Classes predominate over any questions affecting only individual class members and a class action is superior to other available means for fairly and efficiently adjudicating the controversy. *See infra* ¶¶ 61, 64.

60. Numerosity: Although the precise number of Class members in each Class is unknown and can only be determined through appropriate discovery, each of the Classes, as defined herein, is so numerous that joinder would be impracticable. Plaintiffs are informed and believe, and based on such information and belief, allege that that there are likely hundreds, if not thousands, of other members of each of the Classes. The names and addresses of other members of the Classes are available to Defendant. Notice can be provided to members of the Classes via first class mail or email using techniques and a form of notice similar to those customarily used in class action lawsuits of this nature.

61. Commonality and Predominance of Common Questions: Plaintiffs and the members of the Classes they seek to represent have all be harmed by Defendant's failure to compensate ARC workers at the applicable minimum wage on an hourly basis and for all hours worked. Accordingly, there is a well-defined commonality of interest in the questions of law and

fact applicable to Plaintiffs and the Classes they seek to represent. These questions of law and fact common to the Classes predominate over any questions affecting only individual members of the Classes. These common questions of law and fact include, without limitation:

- a. Whether Plaintiff Clancy and members of the Illinois Class were employees of Defendant under Illinois law, 820 ILCS 105/3(d);
- b. Whether Defendant failed to pay Plaintiff Clancy and the members of the Illinois Class the applicable Illinois minimum wage for all hours worked;
- c. Whether Defendant violated Illinois Minimum Wage Law, 820 ILCS 105/4, by failing to pay Plaintiff Clancy and the members of the Illinois Class the applicable Illinois minimum wage;
- d. Whether Plaintiff Mann and members of the Michigan Class were employees of Defendant under Michigan law, M.C.L. § 408.412(c);
- e. Whether Defendant failed to pay Plaintiffs Mann and the members of the Michigan Class the applicable Michigan minimum wage for all hours worked;
- f. Whether Defendant violated the Michigan Workforce Opportunity Wage Act, M.C.L. § 408.414, by failing to pay Plaintiff Mann and members of the Michigan Class the applicable Michigan minimum wage;
- g. The proper measure of damages, restitution, interest, and penalties owed to Plaintiffs and the Classes.

62. Typicality: The Plaintiffs' claims are typical of the claims of members of the Classes they are seeking to represent. Defendant's common course of unlawful conduct has caused Plaintiffs and members of the Classes to sustain the same or similar injuries and damages. All members of the Classes were subject to the same compensation policies or practices, through which they were not paid minimum wage. Defendant's policies or practices affected all

members of the Classes similarly, and Defendant benefited from the same type of wrongful acts against each class member. Plaintiffs' claims are thereby typical of and co-extensive with the claims of members of the Classes, and the relief sought is typical of the relief that could be sought by each member of the Classes in separate actions.

63. Adequacy of Representation: Plaintiffs are members of the Classes they seek to represent, do not have any conflicts of interest with the Classes they seek to represent, and will prosecute the case vigorously on behalf of the Classes they seek to represent. Plaintiffs will fairly and adequately represent and protect the interests of the Classes they seek to represent. Counsel for Plaintiffs are competent and experienced in litigating large, complex employment class actions, including large wage and hour class actions.

64. Superiority: Pursuit of this action collectively will provide the most efficient mechanism for adjudicating the claims of Plaintiffs and members of the proposed Classes. Individual joinder of all class members is impracticable. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum simultaneously, efficiently, and without the necessary duplication of effort and expense that numerous individual actions engender. The expense and burden of individual litigation by members of the Classes makes it impractical for members of the Classes to seek redress individually for the wrongful conduct alleged herein. Because the losses, injuries, and damages suffered by each of the individual Class members are small in the sense pertinent to class action analysis, the expense and burden of individual litigation would make it extremely difficult or impossible for the individual class members to redress the wrongs done to them. Should separate actions be brought, or be required to be brought, by each member of the Classes, the resulting multiplicity of lawsuits would cause undue hardship and expense for the Court and the litigants. The issues in this action can be decided by means of common, classwide proof. In addition, if

appropriate, the Court can and is empowered to fashion methods to efficiently manage this action as a class action. The prosecution of separate actions would also create a risk of inconsistent rulings, which might be dispositive of the interests of other members of the Classes who are parties to the adjudication and/or may substantially impede their ability to adequately protect their interests.

COUNT ONE
Unlawful Failure to Pay Minimum Wage
Fair Labor Standards Act, 29 U.S.C. § 201 *et seq.*
Plaintiffs on behalf of the FLSA Collective

65. The allegations of paragraphs 1-56 are re-alleged and incorporated herein by reference.

66. Plaintiffs and the FLSA Collective assert this count pursuant to 29 U.S.C. § 216(b). Plaintiffs consent to join this action. Copies of Plaintiffs' consents to sue are attached hereto as Exhibit A. As this action proceeds, it is likely that other individuals will sign consent forms and join as plaintiffs.

67. At all relevant times, Defendant was an employer engaged in commerce and/or in the production of goods for commerce within the meaning of the FLSA. *See* 29 U.S.C. §§ 203(b), 203(s)(1).

68. At all relevant times, Defendant employed Plaintiffs and the proposed FLSA Collective, and Plaintiffs and the proposed FLSA Collective were Defendant's employees, within the meaning of the FLSA. *See* 29 U.S.C. §§ 203(e), 203(g).

69. At all relevant times, Defendant has had gross operating revenue in excess of \$500,000.

70. The FLSA requires covered employers like Defendant to pay employees like Plaintiffs and the proposed FLSA Collective federal minimum wage for hours worked. *See* 29 U.S.C. § 206(a).

71. Plaintiffs and the proposed FLSA Collective's employment do not fall under any of the exemptions to the minimum wage requirements of the FLSA. *See* 29 U.S.C. § 213.

72. At all relevant times, Defendant failed to pay Plaintiffs and the proposed FLSA Collective at least federal minimum wage for their work.

73. At all relevant times, Defendant knew that Plaintiffs and the proposed FLSA Collective were not paid federal minimum wage for their work, and willfully and intentionally engaged in a widespread policy or practice of failing and refusing to pay Plaintiffs and the proposed FLSA Collective federal minimum wage. *See* 29 U.S.C. § 255. Defendant is a large and sophisticated entity familiar with the requirements of the FLSA. Defendant's violations were willful because it knew or showed reckless disregard for the matter of whether its conduct was prohibited by the FLSA.

74. Defendant's willful failure and refusal to pay Plaintiffs and the proposed FLSA Collective federal minimum wage for hours worked violates the FLSA. *See* 29 U.S.C. § 206.

75. As a direct and proximate result of these unlawful practices, Plaintiffs and the proposed FLSA Collective suffered and continue to suffer wage loss and are therefore entitled to recover unpaid minimum wages for up to three years prior to the filing of their claims, liquidated damages, pre- and post-judgment interest, attorneys' fees and costs, and such other legal and equitable relief as the Court deems just and proper.

COUNT TWO
Unlawful Failure to Pay Minimum Wage
Illinois Minimum Wage Law, 820 ILCS 105/1 *et seq.*
Plaintiff Clancy on behalf of the Illinois Class

76. The allegations of paragraphs 1-47 and 57-64 are re-alleged and incorporated herein by reference.

77. Plaintiff Clancy and the Illinois Class assert this count pursuant to 820 ILCS 105/12(a).

78. At all relevant times, Defendant employed Plaintiff Clancy and the Illinois Class, and Plaintiff and the Illinois Class were Defendant's employees within the meaning of the IMWL. *See* 820 ILCS 105/3(c), (d).

79. The IMWL requires covered employers like Defendant to pay employees like Plaintiff Clancy and the Illinois Class the Illinois-mandated minimum wage for hours worked. *See* 820 ILCS 105/4.

80. Plaintiff Clancy and the Illinois Class's employment do not fall under any of the exemptions to the minimum wage requirements of the IMWL. *See* 820 ILCS 105/4(a)(3).

81. At all relevant times, Illinois minimum wage has been at least \$8.25 per hour.¹

82. At all relevant times, Defendant paid Plaintiff Clancy, as well as the putative Illinois Class members less than \$21 per week.

83. At all relevant times, Defendant failed to pay Plaintiff Clancy and the Illinois Class at least the Illinois-mandated minimum wage for their work.

84. At all relevant times, Defendant knew that Plaintiff Clancy and the Illinois Class were not paid the Illinois-mandated minimum wage for their work, and willfully and repeatedly engaged in a widespread policy or practice of failing and refusing to pay Plaintiff Clancy and the Illinois Class the Illinois-mandated minimum wage. *See* 820 ILCS 105/12(a). Defendant is a large and sophisticated entity familiar with the requirements of the IMWL. Defendant's violations were willful because it knew or showed reckless disregard for the matter of whether its conduct was prohibited by the IMWL.

¹ The Illinois minimum wage was \$8.25 per hour from July 1, 2010 through December 31, 2019, \$9.25 per hour from January 1, 2020 through June 30, 2020, \$10 per hour from July 1, 2020 through December 31, 2020, \$11 from January 1, 2021 through December 31, 2021; it will be \$12 per hour from January 1, 2022 through December 31, 2022, and is scheduled to continue increasing until it reaches \$15 per hour in 2025. *See* 820 ILCS 105/4(a)(1).

85. Defendant's willful and repeated failure and refusal to pay Plaintiff Clancy and the Illinois Class the Illinois-mandated minimum wage for hours worked violates the IMWL. *See* 820 ILCS 105/4.

86. As a direct and proximate result of these unlawful practices, Plaintiff Clancy and the Illinois Class suffered and continue to suffer wage loss and are therefore entitled to recover unpaid minimum wages for up to three years prior to the filing of their claims, statutory damages pursuant to the formula set forth in 820 ILCS 105/12(a), attorneys' fees and costs, and such other legal and equitable relief as the Court deems just and proper.

COUNT THREE
Unlawful Failure to Pay Minimum Wage
Michigan Workforce Opportunity Wage Act; M.C.L. 408.410 *et seq*
Plaintiff Mann on behalf of the Michigan Class

87. The allegations of paragraphs 1-47 and 57-64 are re-alleged and incorporated herein by reference.

88. Plaintiff Mann and the Michigan Class assert this count pursuant to Michigan Workforce Opportunity Wage Act ("WOWA"), M.C.L. § 408.414 and M.C.L. § 408.419.

89. At all relevant times, Defendant employed Plaintiff Mann and the Michigan Class, and Plaintiff and the Michigan Class were Defendant's employees within the meaning of the Michigan WOWA, M.C.L. §§ 408.412(b), (c).

90. At all relevant times, Defendant has been an employer under the Michigan WOWA and has been subject to the Michigan WOWA, as the applicable federal minimum wage provisions would result in a lower minimum hourly wage than provided by the Michigan WOWA.

91. The Michigan WOWA requires covered employers like Defendant to pay employees like Plaintiff Mann and the Michigan Class the Michigan-mandated minimum wage

for hours worked. M.C.L. § 408.414.

92. Plaintiff Mann and the Michigan Class's employment do not fall under any of the exemptions to the minimum wage requirements of the WOVA. M.C.L. § 408.420.

93. At all relevant times, Michigan minimum wage has been at least \$9.25.²

94. At all relevant times, Defendant paid Plaintiff Mann, as well as the putative Michigan class members less than \$20 per week.

95. At all relevant times, Defendant failed to pay Plaintiff Mann and the Michigan Class at least the Michigan-mandated minimum wage for their work.

96. Defendants failed to furnish Plaintiff Mann and each member of the Michigan Class with a statement, in each pay period required, specifying the hours worked by each class member, in violation of the WOVA. M.C.L. § 408.417.

97. As a direct and proximate result of these unlawful practices, Plaintiff Mann and the Michigan Class suffered and continue to suffer wage loss and therefore seek damages in the amount of unpaid wages, liquidated damages, attorney fees and costs, and such other legal and equitable relief as the Court deems just and proper.

COUNT FOUR
Unlawful Failure to Pay Overtime
Fair Labor Standards Act, 29 U.S.C. § 201 *et seq.*
Plaintiffs Mann, Clancy, and Love

98. The allegations of paragraphs 1-47 are re-alleged and incorporated herein by reference.

99. Plaintiffs Mann, Clancy, and Love assert this count pursuant to 29 U.S.C. §

² The Michigan minimum wage is to be adjusted each January starting in 2019 “to reflect the average annual percentage change in the consumer price index for the most recent 5-year period for which data are available.” M.C.L. § 408.414.

216(b). Plaintiffs consent to join this action. Copies of Plaintiffs' consents to sue are attached hereto as Exhibit A.

100. At all relevant times, Defendant was an employer engaged in commerce and/or in the production of goods for commerce within the meaning of the FLSA. *See* 29 U.S.C. §§ 203(b), 203(s)(1).

101. At all relevant times, Defendant employed Plaintiffs Mann, Clancy, and Love, and Plaintiffs Mann, Clancy, and Love were Defendant's employees, within the meaning of the FLSA. *See* 29 U.S.C. §§ 203(e), 203(g).

102. At all relevant times, Defendant has had gross operating revenue in excess of \$500,000.

103. The FLSA requires covered employers like Defendant to pay employees like Plaintiffs Mann, Clancy, and Love no less than one-and-a-half times their regular rate of pay for all hours worked in excess of forty in a workweek. *See* 29 U.S.C. § 207.

104. Plaintiff Mann's, Plaintiff Clancy's, and Plaintiff's Love's employment do not fall under any of the exemptions to the overtime requirements of the FLSA. *See* 29 U.S.C. § 213.

105. As described above, Plaintiffs Mann, Clancy, and Love worked more than forty hours per week for Defendant.

106. At all relevant times, Defendant did not properly compensate Plaintiffs Mann, Clancy, and Love for all hours worked in excess of forty in a workweek, as required by the FLSA.

107. At all relevant times, Defendant knew that Plaintiffs Mann, Clancy, and Love had worked overtime without proper compensation, and willfully and intentionally failed and refused to pay Plaintiffs Mann, Clancy, and Love wages at the required overtime rates. *See* 29 U.S.C. § 255.

COUNT FIVE
Unlawful Failure to Pay Overtime
Illinois Minimum Wage Law, 820 ILCS 105/1 *et seq.*
Plaintiff Clancy

108. The allegations of paragraphs 1-47 are re-alleged and incorporated herein by reference.

109. Plaintiff Clancy asserts this count pursuant to 820 ILCS 105/12(a).

110. At all relevant times, Defendant employed Plaintiff Clancy, and Plaintiff was Defendant's employee within the meaning of the IMWL. *See* 820 ILCS 105/3(c), (d).

111. The IMWL requires covered employers like Defendant to pay employees like Plaintiff Clancy no less than one-and-a-half times their regular rate of pay for all hours worked in excess of forty in a workweek. *See* 820 ILCS 105/4A(1).

112. Plaintiff Clancy's employment does not fall under any of the exemptions to the overtime requirements of the FLSA. *See* 820 ILCS 105/4A(1).

113. At all relevant times, Plaintiff Clancy worked more than forty hours per week for Defendant.

114. At all relevant times, Defendant did not properly compensate Plaintiff Clancy for all hours worked in excess of forty in a workweek, as required by the IMWL.

115. At all relevant times, Defendant knew that Plaintiff Clancy worked overtime without proper compensation, and willfully and repeatedly engaged in a widespread pattern and practice of failing and refusing to pay Plaintiff Clancy wages at the required overtime rates. *See* 820 ILCS 105/4.

116. Defendant's willful failure and refusal to pay Plaintiff Clancy overtime wages for all hours worked in excess of forty in a workweek violates the IMWL. *See* 820 ILCS 105/4. Defendant is a large and sophisticated entity familiar with the requirements of the IMWL. Defendant's violations were willful because it knew or showed reckless disregard for the matter

of whether its conduct was prohibited by the IMWL.

117. As a direct and proximate result of these unlawful practices, Plaintiff Clancy and the Illinois Class suffered and continue to suffer wage loss and are therefore entitled to recover unpaid minimum wages for up to three years prior to the filing of their claims, statutory damages pursuant to the formula set forth in 820 ILCS 105/12(a), attorneys' fees and costs, and such other legal and equitable relief as the Court deems just and proper.

COUNT SIX
Unlawful Failure to Pay Overtime
Michigan Workforce Opportunity Wage Act; M.C.L. 408.410 *et seq*
Plaintiff Mann

118. The allegations of paragraphs 1-47 are re-alleged and incorporated herein by reference.

119. Plaintiff Mann asserts this count pursuant to WOWA, M.C.L. § 408.414a and M.C.L. § 408.419.

120. At all relevant times, Defendant employed Plaintiff Mann and the Michigan Class, and Plaintiff and the Michigan Class were Defendant's employees within the meaning of the Michigan WOWA, M.C.L. § 408.12(b), (c).

121. The WOWA requires covered employers like Defendant to pay employees like Plaintiff Mann no less than one-and-a-half times their regular rate of pay for all hours worked in excess of forty in a workweek. *See* M.C.L. § 408.414a.

122. Plaintiff Mann and the Michigan Class's employment do not fall under any of the exemptions to the overtime requirements of the WOWA. *See* M.C.L. § 408.420.

123. Plaintiff Mann worked more than forty hours per week for Defendant.

124. At all relevant times, Defendant did not properly compensate Plaintiff Mann for all hours worked in excess of forty in a workweek, as required by the WOWA.

125. As a direct and proximate result of these unlawful practices, Plaintiff Mann

suffered wage loss and therefore is entitled to recover unpaid overtime wages, liquidated damages, attorney fees and costs, and such other legal and equitable relief as the Court deems just and proper.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs, and all those similarly situated, collectively request that this Honorable Court:

1. Issue an order certifying this action as a collective action under the FLSA and designating Plaintiffs as representatives of all those similarly situated, 29 U.S.C. § 216(b).
2. Authorize that notice of this collective action be issued by the Court or Plaintiffs to all persons who have participated in Defendant's ARCs at any time during the three years immediately preceding the filing of this suit, up through and including the date this notice is issued. Such notice shall inform these persons of the filing of this civil action, the nature of the action, and their right to join this lawsuit if they believe they were denied proper wages pursuant to 29 U.S.C. § 216(b).
3. Grant leave to add additional plaintiffs or claims by motion, the filing of consent forms, or any other method approved by the Court.
4. Issue an order certifying the Michigan Class and the Illinois Class pursuant to Federal Rule of Civil Procedure 23.
5. Issue an order appointing Plaintiffs Mann and Clancy as class representatives of the classes they seek to represent.
6. Issue an order appointing Plaintiffs' counsel as Class Counsel for all of the Classes.
7. Issue an order providing for notice to the Classes.
8. Enter a declaratory judgment that Defendant's violations were unlawful under the

FLSA and were willful.

9. Award Plaintiffs and all those similarly situated actual damages for unpaid wages and liquidated damages equal to the unpaid wages found due to Plaintiffs and the proposed FLSA Collective as provided by the FLSA, 29 U.S.C. § 216(b).

10. Award Plaintiffs and all those similarly situated pre- and post-judgment interest at the relevant statutory rate as provided by the FLSA, 29 U.S.C. § 216(b).

11. Award Plaintiffs and all those similarly situated attorneys' fees, costs (including expert fees), and disbursements as provided by the FLSA, 29 U.S.C. § 216(b).

12. Award Plaintiff Clancy and the Illinois Class actual damages for unpaid wages, statutory damages, attorneys' fees, and costs, as provided under Illinois law.

13. Award Plaintiff Mann and the Michigan Class actual damages for unpaid wages, liquidated damages, attorney fees, and costs, as provided under Michigan law.

14. Award Plaintiffs, the Michigan and Illinois Classes, and all others similarly situated further legal and equitable relief as this Court deems necessary, just, and proper.

JURY DEMAND

Plaintiffs, on behalf of themselves and all others similarly situated, hereby demand a trial by jury on all issues so triable.

DATED: March 9, 2022

Respectfully submitted,

COHEN MILSTEIN SELLERS & TOLL PLLC

By: /s/Christine E. Webber

Christine E. Webber (Ill Bar No. 6208020)
Joseph M. Sellers
Kalpana Kotagal
1100 New York Ave., N.W.
Suite 500
Washington, D.C. 20005
Tel.: (202) 408-4600
Fax.: (202) 408-4699
cwebber@cohenmilstein.com
jsellers@cohenmilstein.com
kkotagal@cohenmilstein.com

Michael Hancock
Cohen Milstein Sellers & Toll PLLC
88 Pine Street, 14th Floor
New York, NY 10005
Tel.: (212) 838-7797
Fax.: (212) 838-7745
mhancock@cohenmilstein.com

ROSEN BIEN GALVAN & GRUNFELD LLP

By: /s/Michael Freedman

Gay Grunfeld
Michael Freedman
Priyah Kaul
101 Mission Street, 6th Floor
San Francisco, CA 94105
Tel.: (415) 433-6830
Fax.: (415) 433-7104
ggrunfeld@rbgg.com
mfreedman@rbgg.com
pkaul@rbgg.com

RUKIN HYLAND & RIGGIN LLP

By: /s/Jessica Rigg

Jessica Rigg
Valerie Brender
1939 Harrison St., Suite 290
Oakland, CA 94612
Tel.: (415) 421-1800
Fax.: (415) 421-1700
jriggin@rukinhyland.com
vbrender@rukinhyland.com

Attorneys for Plaintiffs